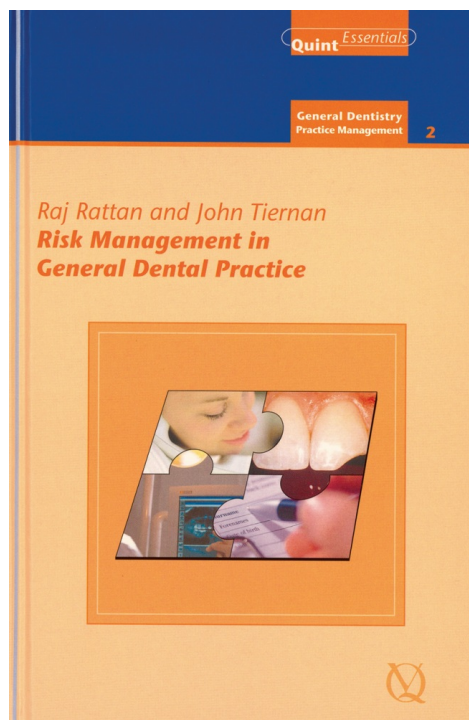




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Kurztext:

The need for an effective risk-management strategy for the dental profession has never been greater as dentists face the dual challenges of regulation and legislation and cope with the heightened expectations of an informed public. This book explores the many facets of risk management, including consent, ethical issues, effective communication, complaint resolution, and risk assessment.

Contents

Chapter 01. Understanding Risk
Chapter 02. Principles of Risk Management
Chapter 03. Understanding Human Error
Chapter 04. Ethical Considerations
Chapter 05. Consent and Communication
Chapter 06. Dentist-Patient Relationship
Chapter 07. Clinical Records
Chapter 08. Clinical Negligence
Chapter 09. Handling Complaints
Chapter 10. Business Risk
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